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**Datasheet for the decision  
of 17 April 2026**

**Case Number:** T 1298/25 - 3.5.01

**Application Number:** 19801048.0

**Publication Number:** 3881252

**IPC:** G06Q10/10

**Language of the proceedings:** EN

**Title of invention:**  
AUTOMATED ELECTRONIC MAIL ASSISTANT

**Applicant:**  
KBC Global Services NV

**Relevant legal provisions:**

EPC Art. 108  
EPC R. 99(2), 101(1)

**Keyword:**

Admissibility of appeal - missing statement of grounds



**Beschwerdekammern**  
**Boards of Appeal**  
**Chambres de recours**

Boards of Appeal of the  
European Patent Office  
Richard-Reitzner-Allee 8  
85540 Haar  
GERMANY  
Tel. +49 (0)89 2399-0

Case Number: T 1298/25 - 3.5.01

**D E C I S I O N**  
**of Technical Board of Appeal 3.5.01**  
**of 17 April 2026**

**Appellant:** KBC Global Services NV  
(Applicant) Havenlaan 2  
1080 Brussel (BE)

**Representative:** Gevers Patents  
De Kleetlaan 7A  
1831 Diegem (BE)

**Decision under appeal:** **Decision of the Examining Division of the European Patent Office posted/electronically transmitted on 26 May 2025 refusing European patent application No. 19801048.0 pursuant to Article 97(2) EPC.**

**Composition of the Board:**

**Chairman** M. Höhn  
**Members:** I. Kürten  
E. Mille

## **Summary of Facts and Submissions**

- I. The appeal is directed against the decision of the examining division, dated 26 May 2025, refusing European patent application No. 19801048.0.
- II. The appellant filed a notice of appeal on 26 July 2025 and paid the appeal fee on the same day.
- III. By communication of 10 November 2025, received by the appellant, the Registry of the Board informed the appellant that it appeared from the file that the written statement of grounds of appeal had not been filed, and that it was therefore to be expected that the appeal would be rejected as inadmissible pursuant to Article 108, third sentence, EPC in conjunction with Rule 101(1) EPC. The appellant was informed that any observations had to be filed within two months of notification of the communication.
- IV. No reply was received.

## **Reasons for the Decision**

No written statement setting out the grounds of appeal was filed within the time limit provided by Article 108, third sentence, EPC. In addition, the notice of appeal does not contain anything that could be regarded as a statement of grounds pursuant to Article 108 EPC and Rule 99(2) EPC. Therefore, the appeal has to be rejected as inadmissible (Rule 101(1) EPC).

**Order**

**For these reasons it is decided that:**

The appeal is rejected as inadmissible.

The Registrar:

The Chairman:



T. Buschek

M. Höhn

Decision electronically authenticated